

Cancellation & Refund Policy for DIY: Canada Express Entry online course

Effective Date: 26th May, 2023

Thank you for enrolling in DIY: Canada Express Entry offered by Immfinite. We are committed to providing a high-quality learning experience. However, we understand that circumstances may arise that require you to cancel your enrolment or seek a refund. Please read our policy below regarding cancellations and refunds.

1. Cancellation Policy

1.1. You have the right to cancel your enrolment in the online course at any time.

1.2. To initiate a cancellation, please contact our customer support team at info@immfinite.com. Please include your order number and relevant information in your cancellation request.

1.3. Cancellation requests will be subject to the following conditions:

- If the cancellation request is received within 1 day(s) from the date of purchase, a full refund will be provided.
- If the cancellation request is received after 1 day(s) from the date of purchase, no refund will be provided.

2. Refund Policy

2.1. Refunds will be processed according to the following conditions:

- If you request a cancellation within 1 day(s) from the date of purchase, a full refund will be issued.
- If you have accessed or completed more than 25% of the course content, no refund will be provided.
- If the refund request is made after the specified refund period mentioned in section 2.1, no refund will be provided.

2.2. To request a refund, please contact our customer support team at info@immfinite.com. Please include your order number and relevant information in your refund request.

2.3. Refunds will be issued using the same payment method used for the original purchase. Please note that it may take upto 2 weeks for the refunded amount to be reflected in your account, depending on your payment provider.

3. Course Access and Termination

3.1. Upon enrolment in the online course, you will receive access to the course materials and resources for the specified duration mentioned during the purchase.

3.2. We reserve the right to terminate your access to the course if you engage in any form of misconduct or violate our terms and conditions.

4. Changes to the Cancellation & Refund Policy

4.1. We reserve the right to modify or update this Cancellation & Refund Policy at any time. Any changes will be effective immediately upon posting the updated policy on our website.

5. Contact Us

5.1. If you have any questions or concerns regarding our Cancellation & Refund Policy, please contact us at info@immfinite.com.